

Appendix A

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

Training: All our staff are extensively trained in upholding the licensing objectives with relevant literature on the responsible service of alcohol, role-play scenarios and round-table discussions amongst the staff. This allows our many and varied experiences of many years in the trade to come together to inform practical guidance. This is reinforced periodically at regular staff training meetings.

Signage: There is signage behind the bar for staff to refer to, to reiterate the relevant conditions of our licence such as hours and other restrictions. There is signage throughout the bar to remind patrons of their responsibilities to orderly behaviour and our responsibilities to age verification etc.

We are aware that if we are allowed to open later we may well have to refuse service more often to patrons who have consumed alcohol elsewhere. We will target additional staff training to ensure that our staff feel comfortable and empowered to continue to set high standards of behaviour amongst our customers.

b) The prevention of crime and disorder

Since our opening we have operated as a cashless establishment, which makes us a considerably less attractive target for street drinkers.

We have a strict “No Drugs” policy and our staff are trained to recognise the signs of drug use and how to deal with suspected drug use.

We are not only part of the BCRP partnership, but also a privately organised group of Trafalgar Street traders who communicate by Whatsapp to warn each other of potential problems.

We have top end digital CCTV throughout the venue, the data for which is kept indefinitely.

c) Public safety

As we already operate a “No Vertical Drinking” policy with drinks served to seated customers only, we can effectively control numbers of guests easily. Staff are trained and empowered to refuse entry when we’re at our seated capacity.

While we have trained first-aiders amongst our staff, we’re looking to proactively have **all** our staff first-aid trained.

We have a custom built wheelchair ramp to ensure safe entry to and egress from the premises, designed with the help of one of our regular customers who has a large electric wheelchair.

We have all the requisite fire-fighting facilities and are up to date with all inspections of our fire detection systems. Staff are trained in the correct procedures in the event of a fire.

e) The protection of children from harm

We operate and train our staff to uphold a Think 25 policy.

While children are permitted in the venue during the day and early evening, they are not allowed after 7pm.

While the nature of our business tends to preclude under-age drinkers, Staff are trained to recognise and deal with:

Proxy Purchasing

Problematic Parental Drinking

